

Robert A. Delsman, Jr.
March 29, 2009
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robdelsman@suddenlink.net
C- (916) 799-6374

MetLife, Inc. Non-Management Directors
c/o Corporate Secretary
1095 Avenue of the Americas
New York, NY 10036

RE: GE Disability Benefits Center Claim # 37744

I cannot understate my continual disappointment and frustration that I encounter as a result of your Employee Jim Brault, Unit Leader, located at the GE Disability Benefits Center located in Eden Prairie, MN.

I recently made a request for information to your employee Mr. Brault regarding the alleged overpayment of my claim resulting from a temporary SSDI award.

My request was quite simple,

- Please provide me the information required by MetLife used to calculate the alleged overpayment amount.
- Please provide me with the plan document that describes the requirement to apply for SSDI as a requirement of the plan.

As usual your employee, Mr. Brault fails to provide me any of the requested information and simply quotes meaningless sections of ERISA.

Quote:

“Further, because you have no outstanding benefits claim, you are no longer a plan participant, and/or because the remainder of the information is irrelevant to your prior claim, under ERISA, MetLife is under no obligation to provide the information requested.”

MetLife demanded that I file for SSDI twice and appeal to the ALJ hearing level. I complied. When I attended the ALJ hearing, I was told (and it is a matter of record) that your assigned attorney Jerry Zivic from Zivic

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Solutions in Chicago has submitted NO medical information to SSA in support of my claim.

This forced yet another interaction with SSA as I was threatened by your employee with litigation if I did not complete the process. This subsequent action made the fourth.

It is very simple to me, if MetLife alleges that I owe them money due to the overpayment of a disability claim, it should be a simple matter of providing the plan document that describes the method for calculation. If I am not provided with this information, I will not pay any alleged amount to anyone.

Since I believe that the actions of your employee Jim Brault at the GE Disability Benefits Center in Eden Prairie, MN have violated the criminal provisions of ERISA 511. I will simply continue to file complaints with the appropriate law enforcement agencies until I have been assured that in fact the actions of your employee were legal and ethical.

If you need further clarification of my position regarding this issue please feel free to contact me at the information provided above.

Best regards,

Rob Delsman

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CC:

SSA OIG, RE: Robert A. Delsman, Jr. 0023
New York Department of Insurance, RE: Delsman Complaint
Office of the California Attorney General, RE: Delsman Complaint